Cleaning Recommendation for Hansgrohe Products

Today, modern sanitary and kitchen tapware, showers, accessories, washstands, sinks, tubs and radiators consist of very different materials to comply with the needs of the market with regard to design and functionality.

To avoid damage and discolorations, it is necessary to consider certain criteria when cleaning.

With regard to caring for the Hansgrohe products, the following must in principle be heeded:

- Only use cleaning material which is explicitly provided for this type of application.
- Never use cleaning materials, which contain hydrochloric acid, formic acid, concentrated caustic soda, chlorine, sulfuric or acetic acid, as they cause considerable damage.
- Phosphorous acid bi cleaners are only conditionally applicable.
- Mixing cleaning agents is not permitted, generally.
- Never use cleaning materials or appliances with an abrasive effect, such as universal cleaning powders, sponge pads or microfibre cloths.
- The safety instructions of the cleaning agent manufacturers must be strictly followed.
- Cleaning has to be carried out with a specific cleaner dosage, contact time, object related and adapted to the needs.
- The building up of calcifications has to be removed by cleaning regulary.
- When using spray cleaners, spray the cleaning solution onto a soft cloth or sponge, never directly onto the Hansgrohe products, as the atomized spray could enter openings and gaps in the Hansgrohe products and cause damage.
- After cleaning rinse thoroughly with clean water to remove any cleaner residue.
- Leave the WC seat and lid folded up as long as the flushing process continues or there are stronger cleaning agents in the WC bowl.
- The use of steam cleaners is not permitted. The high temperatures can damage the products.

Cleaning bathroom furniture

- For gentle cleaning of bathroom furniture, we recommend a clean, soft, damp cloth, such as microfibre cloth. Spilled substances should be removed immediately. Persistently adhesive stains (grease, cosmetics, etc.) can be removed without leaving any residue using 1% soapy water or washing-up liquid. Then rub the surface dry. Make sure that no drip residue remains on the edges and backs. As a general rule, do not use scouring agents or care products containing alcohol to care for high gloss surfaces.
- High gloss surfaces harden completely within 3 weeks after removing the protective film. Please handle with special care during this period and do not clean or wipe.

Cleaning mirrors

- Switch off light.
- Remove marks (grease, cosmetics, etc.) with a chamois leather that has been rinsed in hot water and wrung out well. Be sure to remove drip residue from edges with a soft, dry cloth. Do not use glass or window cleaner or other chemicals, as these may damage the silver coating and cause stains. We cannot accept liability or provide guarantee cover if these instructions are ignored.
- Wipe surface with a soft, dry or damp cloth.
- Ensure no moisture is "held into the light".
- A mirror fogged with water vapour should be dried as quickly as possible by rubbing it down or drying it systematically.
- Damage caused by using incorrect cleaners or misuse is not covered by our guarantee.

Important

Residues of toiletries such as liquid soaps, shampoos and shower gels, hair dyes, perfumes, aftershave and nail varnish can also cause damage.

Have hair carefully rinse with water after use to remove residues.

Likewise, do not store any cleaning agents or chemicals under the products, for example in a vanity unit, as the vapours may damage the products.

The damage of already damaged surfaces will deteriorate under the effect of the cleansers.

Components with damaged surfaces must be exchanged, otherwise there could be an injury danger.

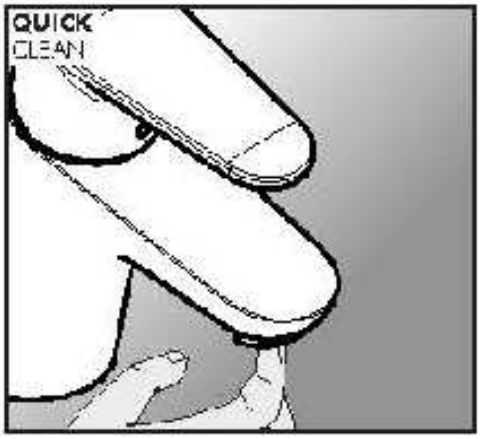
Damage caused by improper treatment will not be covered by our guarantee.

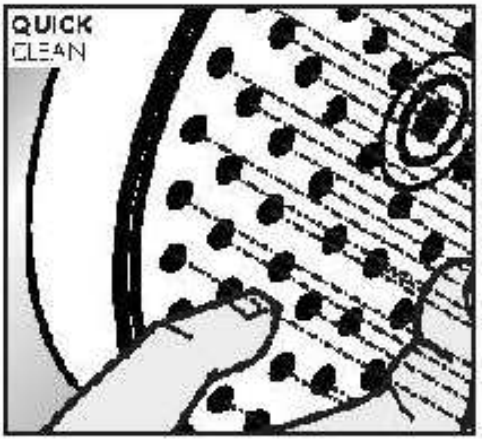
Warranty

Hansgrohe guarantees to the consumer that this product is free of production faults. If nevertheless any defect is detected within 5 years from date of purchase, Hansgrohe will remedy this defect free of charge. You will find the conditions and details of this guarantee at www.hansgrohe.com/guarantee. Please contact your contracting party to claim your rights under this guarantee. This guarantee does not affect the customer's rights under the respective national legislation.

QuickClean

The QuickClean cleaning function only needs a small manual rub over to remove the lime scale from the spray channels.





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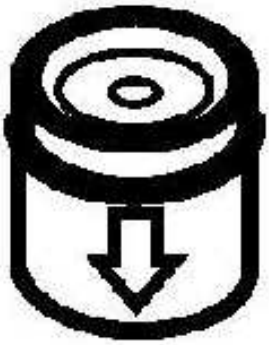

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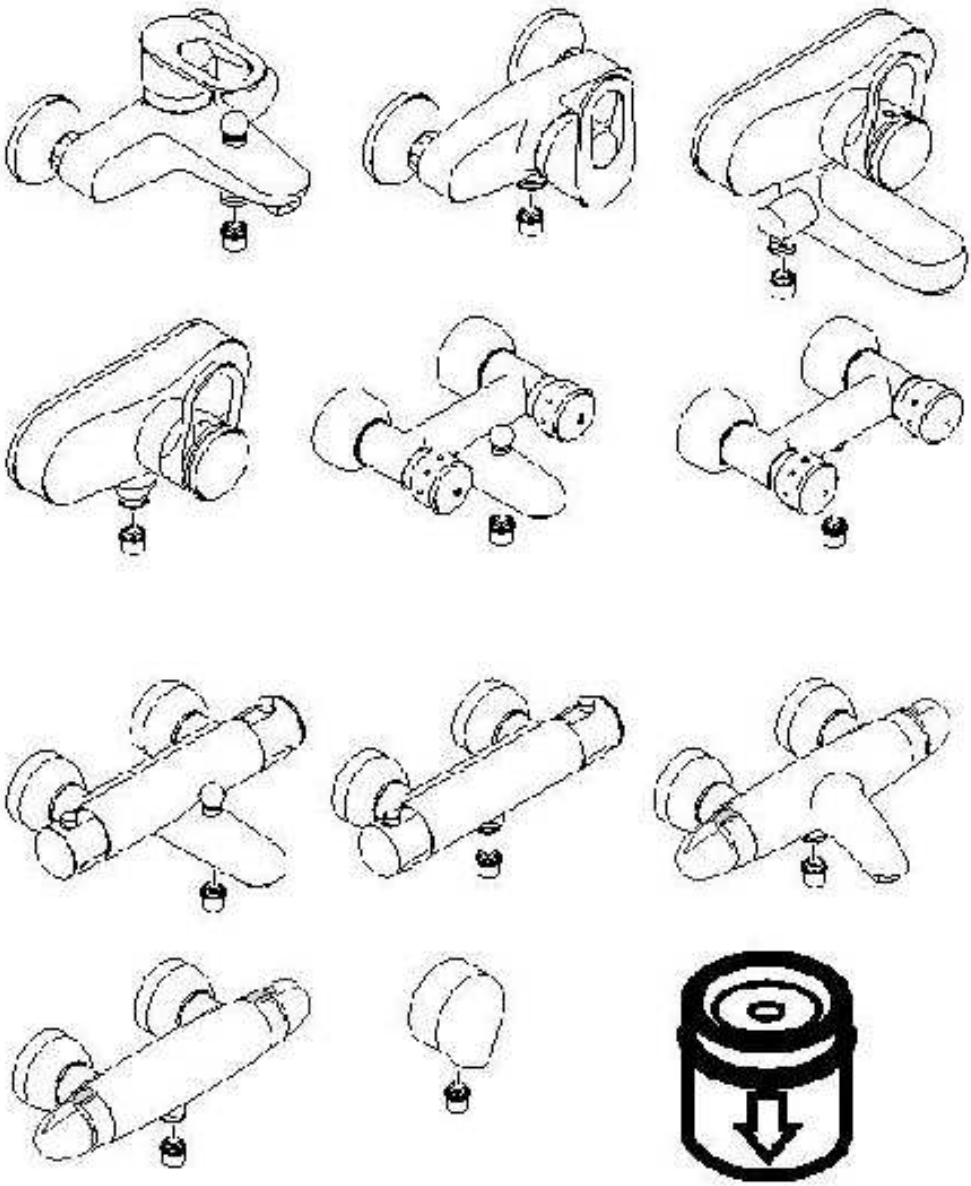

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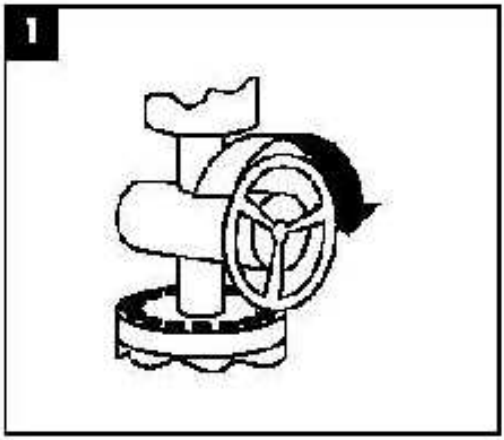

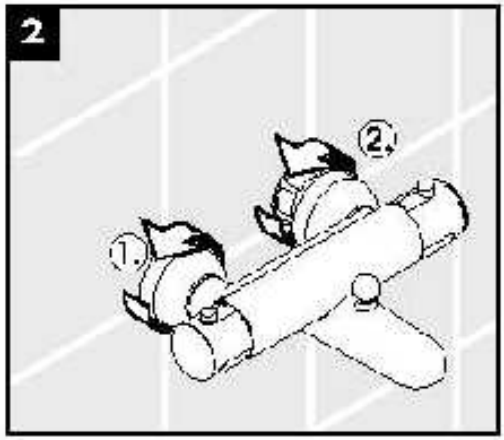

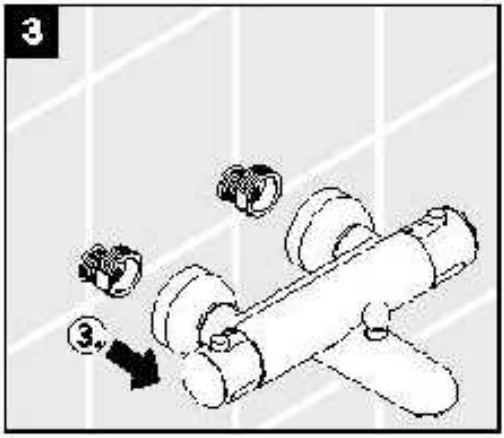

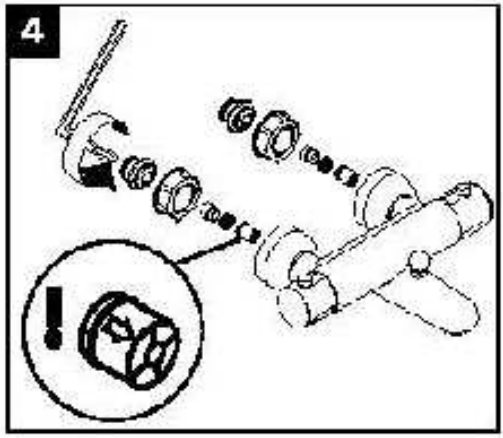

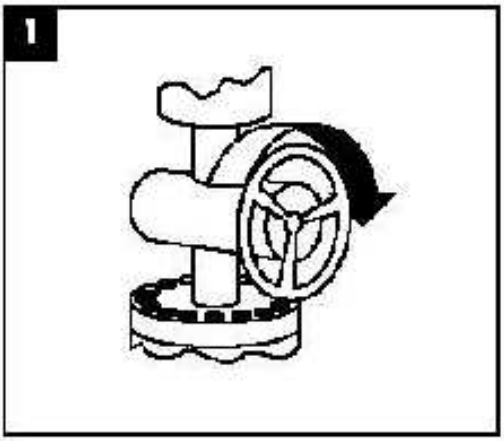

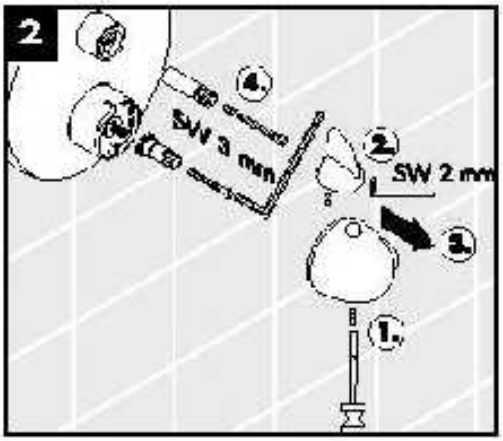

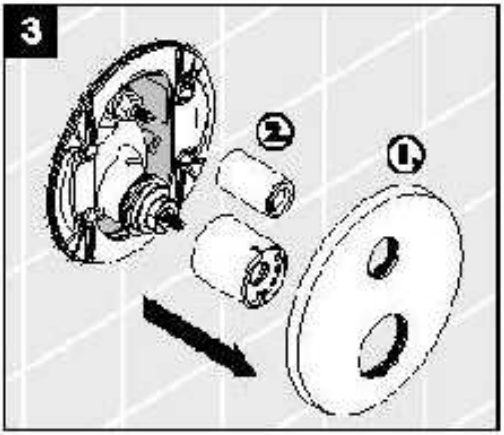

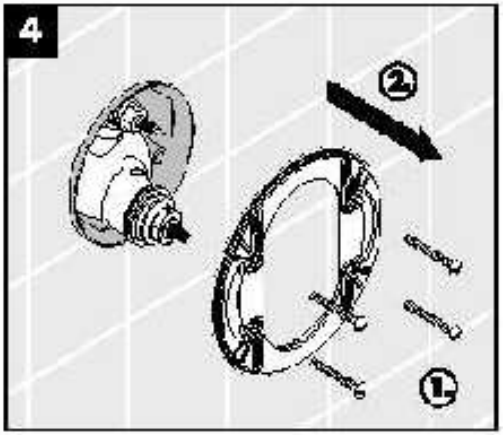

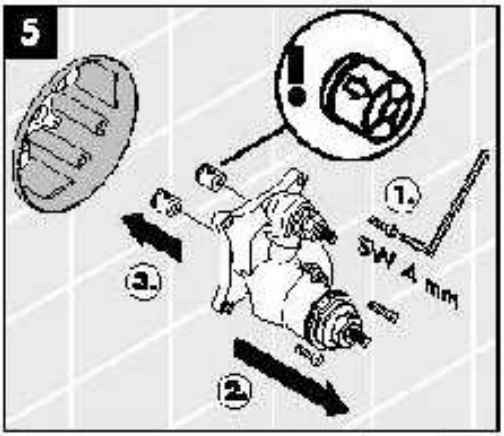

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05/2006
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